



Privacy Policy & Terms and Conditions

Effective Date: January 1, 2024

1. Introduction

FAAZ Consulting LLC (“FAAZ Consulting,” “we,” “us,” or “our”) is dedicated to protecting your privacy and ensuring the responsible use of your personal information. This Privacy Policy explains how we collect, use, and protect the personal information you provide to us, particularly when you opt in to receive text (SMS/MMS) communications. It also outlines your rights and how you can exercise them.

By interacting with our website, using our services, or opting in to receive SMS/MMS messages, you agree to this Privacy Policy.

2. Types of Information Collected

We collect the following types of personal information:

- **Personal Details:** Name, email address, phone number, and any other information you voluntarily provide (e.g., through our “Contact Us” form or SMS opt-in).
 - **SMS Opt-In Data:** Date, time, and method of your consent to receive SMS/MMS messages.
 - **Communication Content:** Any messages, attachments, or inquiries you send us.
 - **Website Usage Data:** IP address, browser type, and interactions with our website, collected through cookies or similar technologies.
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3. Method of Information Collection

We collect personal information through:

1. **Direct Submission:** Information you provide when signing up for SMS communications, submitting inquiries, or filling out forms on our website.
 2. **Automated Technologies:** Data collected automatically when you visit our website, such as cookies and analytics tools, to improve your experience.
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4. Purpose of Data Collection

We collect your information for the following purposes:

- **Responding to Inquiries:** To address your questions, provide information, or fulfill your requests.



- **SMS/MMS Communications:** To send updates, reminders, and promotional messages, but only if you explicitly opt in.
- **Improving Services:** To analyze trends, enhance customer experiences, and improve our offerings.
- **Compliance and Security:** To comply with legal obligations, carrier requirements, and TCR regulations.

5. SMS/MMS Compliance and Use of Phone Numbers

If you choose to provide your phone number and opt in to receive SMS/MMS communications, the following applies:

1. **Explicit Consent:**
 - You will not receive SMS/MMS messages unless you have explicitly opted in by submitting your phone number and agreeing to receive messages.
 - Your consent is recorded (including date, time, and method) in compliance with **TCR guidelines**.
2. **Purpose of SMS Communication:**
 - Messages may include reminders, service updates, or promotional offers relevant to your inquiry or engagement with FAAZ Consulting.
 - "If you consent to receive text messages from FAAZ Consulting LLC you may receive text messages related to inquiries sent through website contact form, service updates, IT staffing and services opportunities, and maintenance reminders. Messaging frequency may vary. Message and data rates may apply. You can opt out at any time by texting "STOP." For assistance, text "HELP" or visit our privacy policy and terms of service on www.faazllc.com.
3. **Message Frequency:**
 - Message frequency will vary based on the nature of your interaction with us.
4. **Opt-Out:**
 - You can opt out of receiving SMS/MMS messages at any time by replying "STOP" to any message you receive from us. After opting out, you will receive a confirmation message, and no further messages will be sent unless you re-opt in.
5. **Help:**
 - If you need assistance, reply "HELP" to any message, or contact us using the details in **Section 8**.
6. **No Third-Party Sharing:**
 - **We do not sell, rent, or share your phone number or SMS consent details with any third parties or affiliate companies for marketing purposes**
 - SMS data is only used internally or with authorized service providers (e.g., SMS providers) for the purposes of delivering messages.

6. Data Security Measures

7. Message & Data Rates:

We take your data security seriously and have implemented measures to protect your personal information from unauthorized access, disclosure, or misuse. These include:

- **Encryption:** Securing data during transmission and storage.
- **Access Controls:** Restricting access to sensitive data to authorized personnel only.
- **Third-Party Safeguards:** Ensuring service providers handling SMS delivery adhere to stringent confidentiality and security protocols.



Despite these measures, no system can guarantee absolute security. By providing your information, you acknowledge and accept this inherent risk.

7. Data Sharing

Your personal information, including phone numbers provided for SMS/MMS communications, is handled with the utmost care:

1. **No Selling or Marketing by Third Parties:**
 - We do not sell, rent, or trade your personal information, including phone numbers, with any third parties or affiliate companies for marketing purposes.
 2. **Legal Obligations:**
 - We may disclose your personal information if required by law, court order, or regulatory authority, or to protect our rights and the rights of others.
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8. User Rights

You have the following rights regarding your personal information:

1. **Access:** Request a copy of the personal information we hold about you.
2. **Correction:** Update or correct inaccuracies in your personal information.
3. **Deletion:** Request deletion of your personal information, subject to legal or contractual obligations.
4. **Withdrawal of Consent:** Opt out of SMS communications at any time by replying “STOP” to any text message.
5. **Restrictions:** Request restrictions on the use of your data in certain circumstances.

To exercise any of these rights, please contact us using the information in **Section 9**.

9. Contact Information

If you have any questions, concerns, or requests regarding your privacy or our practices, please contact us at:

FAAZ Consulting LLC
Attn: Privacy Office
1765 Greensboro Station Pl, Suite 900
McLean, VA 22102
Phone: 301-360-4365
Email: info@faazconsulting.com